

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

*For cities with multiple caseworkers/inspectors, tenants are separated by last name, unless specifically stated otherwise.

City	Caseworker	Phone Number	Email
Aliso Viejo	Brittni Valdez	714-480-2905	brittni.valdez@occr.oc.gov
Anaheim	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Brea	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
Buena Park	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Capistrano Beach	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Corona Del Mar	Patty Rosas	714-480-2724	patty.rosas@occr.oc.gov
Costa Mesa	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Cypress	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Dana Point	Dung Tran	714-480-2708	dung.tran@occr.oc.gov
Foothill Ranch	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Fountain Valley	Patty Rosas	714-480-2724	patty.rosas@occr.oc.gov
Fullerton	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
Garden Grove (A-M)	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Garden Grove (N-Z)	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.oc.gov
Huntington Beach (A-L)	Thien Le	714-480-2928	thien.le@occr.oc.gov
Huntington Beach (M-Z)	Joshua Desadier	714-480-2720	joshua.desadier@occr.oc.gov
Irvine (A-F)	Crystal Cortes	714-480-2716	crystal.cortes@occr.oc.gov
Irvine (G-L)	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Irvine (M-N)	Joshua Desadier	714-480-2720	joshua.desadier@occr.oc.gov
Irvine (O)	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
Irvine (P-Q)	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Irvine (R)	Anabel Guzman	714-480-2723	anabel.guzman@occr.oc.gov
Irvine (S-T)	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Irvine (U-Z)	Crystal Cortes	714-480-2716	crystal.cortes@occr.oc.gov
La Habra (A-G)	Patty Rosas	714-480-2724	patty.rosas@occr.oc.gov
La Habra (H-O)	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
La Habra (P-Z)	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
La Palma	Pedro Garza	714-480-2713	pedro.garza@occr.oc.gov
Ladera Ranch	Brittni Valdez	714-480-2905	brittni.valdez@occr.oc.gov
Laguna Beach	Crystal Cortes	714-480-2716	crystal.cortes@occr.oc.gov

City	Caseworker	Phone Number	Email
Laguna Hills	Thien Le	714-480-2928	thien.le@occr.oc.gov
Laguna Niguel	Diem Tran	714-480-2711	diem.tran@occr.oc.gov
Laguna Woods	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Lake Forest	Pedro Garza	714-480-2713	pedro.garza@occr.oc.gov
Los Alamitos	Diem Tran	714-480-2711	diem.tran@occr.oc.gov
Midway City	Pedro Garza	714-480-2713	pedro.garza@occr.oc.gov
Mission Viejo	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Newport Beach	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.oc.gov
Orange	Anabel Guzman	714-480-2723	anabel.guzman@occr.oc.gov
Placentia	Thien Le	714-480-2928	thien.le@occr.oc.gov
Portola Hills	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Rancho Mission Viejo	Man Ho	714-480-2726	Man.Ho@occr.oc.gov
Rancho Santa Margarita	Man Ho	714-480-2726	Man.Ho@occr.oc.gov
San Clemente	Patty Rosas	714-480-2724	patty.rosas@occr.oc.gov
San Juan Capistrano	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.oc.gov
Santa Ana	Anabel Guzman	714-480-2723	anabel.guzman@occr.oc.gov
Seal Beach	Patty Rosas	714-480-2724	patty.rosas@occr.oc.gov
Stanton	Brittni Valdez	714-480-2905	brittni.valdez@occr.oc.gov
Trabuco Canyon	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Tustin	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Westminster (A-H)	Dung Tran	714-480-2708	dung.tran@occr.oc.gov
Westminster (I-N) (except Nguyen)	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Westminster (Nguyen) (First Name: A-G)	Dung Tran	714-480-2708	dung.tran@occr.oc.gov
Westminster (Nguyen) (First Name: H-Z)	Man Ho	714-480-2726	Man.Ho@occr.oc.gov
Westminster (O - Tran)	Diem Tran	714-480-2711	diem.tran@occr.oc.gov
Westminster (Trang - Z)	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Yorba Linda	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Waiting List		714-480-2740	OCHAWaitingList@occr.ocgov.com

City	Inspector	Phone Number	Email
Aliso Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Anaheim	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Balboa	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Brea	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Buena Park	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Capistrano Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Coronal Del Mar	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Costa Mesa	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.oc.gov
Cypress	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Dana Point	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Foothill Ranch	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Fountian Valley (A-M)	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.oc.gov
Fountian Valley (N-Z)	Laura Lampers	714-480-2768	Laura.Lampers@occr.oc.gov
Fullerton	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Garden Grove	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Huntington Beach (A-Z)	Laura Lampers	714-480-2768	Laura.Lampers@occr.oc.gov
Irvine (A-B)	Jeffrey Im	714-480-2795	jeffrey.im@occr.oc.gov
Irvine (C-G)	Omar Jimenez	714-480-2786	omar.jimenez@occr.oc.gov
Irvine (H-O)	Jeffrey Im	714-480-2795	jeffrey.im@occr.oc.gov
Irvine (P-Z)	Omar Jimenez	714-480-2786	omar.jimenez@occr.oc.gov
La Habra	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
La Mirada (Unincorporated)	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
La Palma	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Ladera Ranch	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Hills	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Niguel	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Woods	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Lake Forest	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Los Alamitos	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Midway City	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Mobility In - Coordinator	Vacant		
Mobility Out - Coordinator (Anaheim, Garden)	Beth Jarandson	714-480-2781	Beth.Jarandson@occr.oc.gov
Newport Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Orange	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Placentia	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Portola Hills	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Rancho Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Rancho Santa Margarita	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
San Clemente	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
San Juan Capistrano	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Santa Ana	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Seal Beach	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Silverado Canyon	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Stanton	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Sunset Beach	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Trabuco Canyon	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Tustin	Mary Le	714-480-2728	Mary.Le@occr.oc.gov
Villa Park	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Westminster (A-H)	Lani Nguyen	714-480-2755	lan.nguyen@occr.oc.gov
Westminster (I-O)	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Rent Increase Team		714-480-2956	RI.OCHA@occr.oc.gov
Owner Hotline		714-480-2866	OCHA.Referral@occr.oc.gov
Leasing Call Center		714-480-2962	

Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out			
Program	Caseworker	Phone Number	Email
Continuum of Care Program			
CoC Program (A-L)	Cynthia Alvarez	714-480-2915	Cynthia.Alvarez@occr.oc.gov
CoC Program (M-Z)	Elias Galvan	714-480-2797	elias.galvan@occr.oc.gov
FSS/EHV/FUP/FYI/Homeownership			
Last Name A-G	Shirley Gorbai	714-480-2922	shirley.gorbai@occr.oc.gov
Last Name H-O	Phu Nguyen	714-480-2816	phu.nguyen@occr.oc.gov
Last Name P-Z	Sandra Chirino	714-480-2980	sandra.chirino@occr.oc.gov
Portability			
Last Name A-L	Erik Pelayo	714-480-2725	Erik.Pelayo@occr.oc.gov
Last Name M-Z	Katy Liao	714-480-2953	katy.liao@occr.oc.gov
Tenant Protection/Assisted Living/Mainstream/NED			
Last Name A-Z	Austin Hwang	714-480-2868	austin.hwang@occr.oc.gov
VASH			
Last Name A-E	Liseli Lopez	714-480-2769	liseli.lopez@occr.oc.gov
Last Name F-L	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
Last Name M	Erik Pelayo	714-480-2725	Erik.Pelayo@occr.oc.gov
Last Name N-U	Hin Chiu	714-480-2949	hin.chiu@occr.oc.gov
Last Name V-Z	Katy Liao	714-480-2953	katy.liao@occr.oc.gov
Project-Based Voucher			
Altrudy	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Ascent	Vacant		
Aurora Vista	Vacant		
Avenida	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Avon River	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Buena Esperanza	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Capestone	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Cartwright	Vacant		
Casa Paloma	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Center of Hope	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Clara Vista	Vacant		
Cotton's Point	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Crossroads	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Della Rosa	Vacant		
Doria II	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Iluma	Vacant		
Mesa Vista	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Mountain View	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Oakcrest Heights	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Oasis	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Orchard View Gardens	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Orion	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Pelican Harbor	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Placentia Veteran	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Potters Lane	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Prado	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Salerno	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Salida del Sol	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Santa Angelina	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Single Family Homes	Vacant		
The Cove	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
The Groves	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Tower 19th	Vacant		
Valencia Gardens	Vacant		
Villa St. Joseph	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Westminster Crossing	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov

Shared SHP Mailboxes	
SHP Rent Increase Inquiries	SHP.RI@occr.oc.gov
SHP Requests for Tenancy Approval (RTA)	SHP_RT@occr.oc.gov
All Portability Inquiries	OCHAPortability@occr.oc.gov
PBV Referrals and Inquiries	OCHA.PBV@occr.oc.gov